



PRIVACY NOTICE

Naturkraft Pathways

Date issued: August 2026

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Naturkraft Pathways is committed to respecting your privacy and protecting the personal information you provide.

What information I collect

When you enquire about or apply to take part in a Naturkraft Pathways programme, I may collect information including your:

- name and contact details;
- referral information;
- relevant health, wellbeing and accessibility information;
- information about support you are currently receiving; and
- any other information you choose to provide as part of your referral.

If you are offered a place, I may also collect additional information necessary to support your safe participation, such as emergency contact details, relevant medical information, allergies and dietary requirements.

Why I use your information

- Your information is used to:
- manage your enquiry and referral;
- consider whether the programme is suitable for you;
- contact you about your referral or participation;
- identify any support, accessibility or safety needs;
- safely plan and deliver the programme; and
- meet safeguarding, insurance or legal responsibilities where necessary.

Lawful basis

Where personal information is necessary to manage your referral and provide the programme, Naturkraft Pathways relies on Article 6(1)(b) of the UK GDPR – processing necessary to take steps at your request before entering into a contract and to perform an agreement with you.

Some information you provide about your physical or emotional health is classed as special category personal data. Where this information is processed on the basis of your explicit consent, Naturkraft Pathways relies on Article 9(2)(a) of the UK GDPR.

You can withdraw your consent to the processing of health and wellbeing information at any time by contacting Naturkraft Pathways. This does not affect processing that took place before consent was withdrawn.

How your information is stored and shared

Personal information is stored securely and access is restricted.

Your information will not normally be shared outside Naturkraft Pathways without your permission. Information may need to be shared where there is a serious safety or safeguarding concern, in an emergency, where required by law, or where necessary to meet an insurance or other legal obligation.

Only information that is relevant and necessary will be shared.

How long your information is kept

Personal information is only kept for as long as it is reasonably required for the purpose for which it was collected.

Information relating to people who are not offered or do not take up a place will be deleted when it is no longer required for the referral process.

Participant records will be reviewed and securely deleted when they are no longer required. Some records, such as safeguarding, accident or incident information, may need to be retained for longer where there is a legal, safeguarding or insurance reason to do so.

Your rights

Depending on the circumstances, you may have the right to:

- ask for a copy of the personal information held about you;
- have inaccurate or incomplete information corrected;
- ask for information to be deleted or its use restricted in certain circumstances;
- object to certain uses of your information; and
- withdraw consent where processing is based on consent.

If you have concerns about how your information has been handled, please contact Naturkraft Pathways in the first instance. You also have the right to make a complaint to the Information Commissioner's Office (ICO).

Contact

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